

Water Shutoff & Storage Info

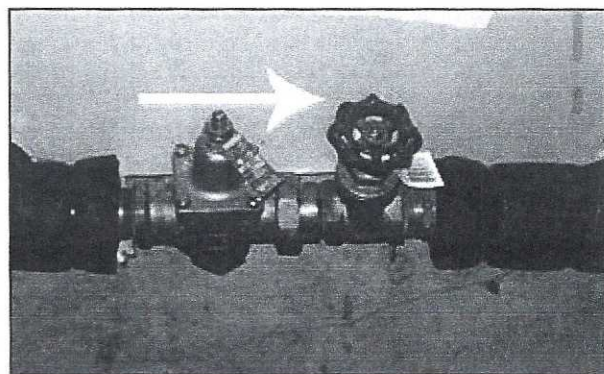
This information is from Regional Water Providers Consortium website. There is a water storage video at this link: www.regionalh2o.org/storing-water-emergency

Shutting off your water indoors.

The emergency master shut-off valve is what you will use to shut off the water supply to your home in the event of an emergency. Typically, it is located in the basement, crawl space under your home, in your garage, or outside your home by the foundation. Some homes do not have shut-off valves. If you cannot locate your water shut-off valve, or if it appears to be stuck, check with a plumber.

Knowing where your home's shut-off valve is, and making sure that the other members of your household know too, will help ensure that you can quickly shut your water off during or after an emergency. This is particularly important when the weather is cold and there is a risk of frozen or burst pipes.

Examples of Indoor Shut Off Valves. Your water shut off valve may take many different forms. Below are a few of the most common types of shutoff valves:



INDOOR SHUTOFFS – GOOD TO LABEL!

Turning Your Water Main Off at the Street

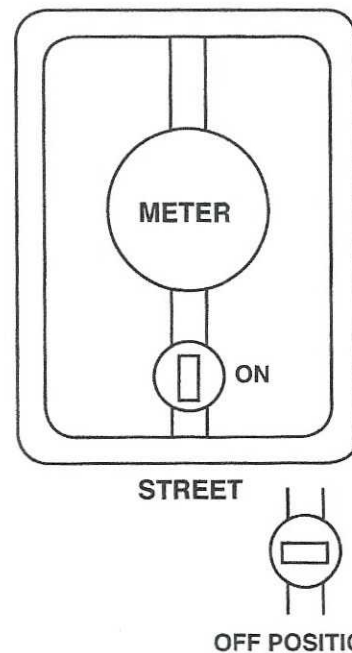
Here is a video that shows how to turn off water main at the street in case of an emergency.

http://www.youtube.com/watch?v=a_P44FBxgMY

You will need some tools such as multi-tool, or crescent wrench/ screwdriver combo, or a long-handled water key if you have a deep shutoff or poor clearance.

Check out your particular meter ahead of time so you know your tools will work for you.

OUTDOOR SHUTOFF



Gas Shutoff Info

This information is from NW Natural Gas website. There is a shutoff demonstration video at this link:
www.nwnatural.com/Residential/Safety/GasLeaks/GasShutoff

Know when and how to turn off your gas meter.

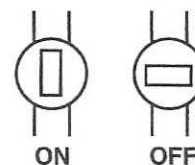
If you smell natural gas, it's always safest to leave the area immediately and call us (at 800-882-3377). However, after a natural disaster, such as an earthquake, it could be several days before we're able to reach your home.

DO NOT turn off your natural gas service unless you smell gas, hear the sound of gas escaping, or see other signs of a leak. ONLY turn off your gas if it is safe to do so.

If you turn the gas off, LEAVE IT OFF, and call us at 800-882-3377. Do not turn it back on yourself. Appliances and natural gas lines will need to be checked for possible damage before service can be safely restored.

How to shut off gas meter:

- Locate the shutoff valve on the riser pipe from the ground to your meter or, on newer meters, the service line going from your meter into the house.
- Use an adjustable pipe or crescent-type wrench to turn the valve a quarter turn in either direction. When the valve head is parallel to the pipe, it is in the OPEN position.
- Turn the valve head crosswise (perpendicular) to the pipe and it will be in the OFF position.
- There are also natural gas shutoff valves on lines that fuel individual pieces of equipment. Please refer to the manufacturer's handbook for specific instructions.



General Gas Leak Information:

Any odor of natural gas inside your home or business may indicate a leak. If you SMELL rotten eggs, leave the area or **GO and LET US KNOW by calling 800-882-3377**. Call NW Natural (from a phone NOT INSIDE the building with the leak).

- Do not use your telephone. This includes cellular phones and all types of portable communication and electronic devices that have a battery. These can spark and create a source of ignition.
- Do not light matches or create any other source of ignition.
- Do not operate ANY electrical switch, including lights, on or off. This could create a spark.
- Evacuate everyone from the area.
- Turn off your gas ONLY if you hear natural gas leaking inside or outside. Once the gas is off, leave it off. If the leaking gas ignites, do not attempt to put out the flames. Call the Fire Department (911) and then NW Natural.